



**COMMONWEALTH OF MASSACHUSETTS  
DEPARTMENT OF TELECOMMUNICATIONS AND CABLE**

D.T.C. 13-8

March 31, 2014

Petition of Charter Communications to establish and adjust the basic service tier programming, equipment and installation rates for the communities served by Charter that are currently subject to rate regulation.

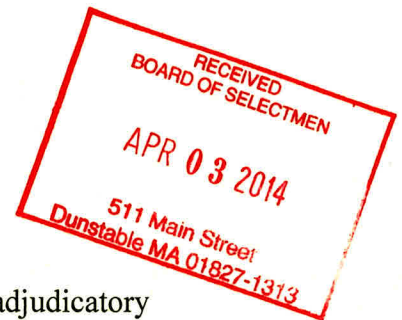
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**NOTICE OF PUBLIC HEARING ON CABLE TELEVISION RATES**

On November 1, 2013, Charter Communications ("Charter") filed with the Department of Telecommunications and Cable ("Department") proposed basic service tier programming, equipment and installation rates for all of Charter's Massachusetts communities subject to rate regulation.

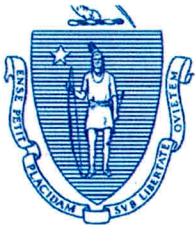
Pursuant to G. L. c. 166A, § 15, and 207 C.M.R. §6.03, the Department will hold a public and evidentiary hearing to investigate Charter's proposed basic service tier programming, equipment, and installation rates. The hearing will take place at:

10:00 A.M.  
May 28, 2014  
Department of Telecommunications and Cable  
1000 Washington Street  
Hearing Room 1-E  
Boston, Massachusetts



This proceeding has been docketed as D.T.C. 13-8, and is a formal adjudicatory proceeding conducted under G. L. 30A and 801 C.M.R. § 1.00 *et seq.* of the Standard Adjudicatory Rules of Practice and Procedure.

Any person who desires to participate in this proceeding must file a written petition for leave to intervene or to participate with Catrice C. Williams, Secretary, Department of Telecommunications and Cable, 1000 Washington Street, Suite 820, Boston, MA 02118-6500, not later than the close of business on May 22, 2014. Such petition must satisfy the substantive requirements of 801 C.M.R. § 1.01(9). If possible, petitioners should submit the petition to the Department in electronic format by email attachment to [dtc.efiling@state.ma.us](mailto:dtc.efiling@state.ma.us). The text of the e-mail or written petition must specify: (1) the name of the cable operator; (2) the docket number; (3) the name of the person submitting the filing; (4) that person's municipal title, if any; and (5) a brief descriptive title of the document (e.g., petition to intervene or participate). The petition should also include the name, title, and telephone number of a person to contact in the event of questions about the filing.



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**ORDER OF NOTICE**

Charter Communications ("Charter") is required to publish the attached legal notice, both by newspaper publication and cablecasting. G. L. c. 166A, § 15; 207 C.M.R. § 6.05. *See also* 207 C.M.R. § 2.02. The notice shall be published in a newspaper of general circulation in the affected city or town once in each of two successive weeks, the first publication being not less than 14 days before the day of any such hearing. 207 C.M.R. § 2.02.

Where Charter has cablecasting facilities within its control, it shall cablecast the legal notice at least twice a week, on separate days, during each of the two weeks preceding the hearing date at times most likely to reach the maximum viewing audience. *Id.* If Charter does not have cablecasting facilities within its control, it shall use its best efforts to cablecast the prescribed notice in conformance with the timeframe set forth above. *Id.* In addition, Charter shall provide actual notice to any person who has filed a request for notice with the company.

Charter shall provide the Department of Telecommunications and Cable with proof of appropriate notice of the hearing five days prior to the hearing date. *Id.* Such proof shall include, at a minimum, a sworn statement that lists the newspaper(s) in which the legal notice appears for each community, the dates of newspaper publication, and the dates of cablecasting. Any proofs of publication and cablecasting as well as sworn statements will be entered into the record.

  
Catrice C. Williams  
Department Secretary





## COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF TELECOMMUNICATIONS AND CABLE

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### FIRST SET OF INFORMATION REQUESTS BY THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE TO CHARTER COMMUNICATIONS

Pursuant to 801 C.M.R. § 1.01(8)(g), the Department of Telecommunications and Cable ("Department") submits to Charter Communications ("Charter") the following information requests:

#### Instructions

1. Each request should be answered in writing on a separate page with a recitation of the request, a reference to the request number, the docket number of the case, and the name of the person responsible for the answer.
2. Do not wait for all answers to be completed before supplying answers. Provide the answers as they are completed.
3. These requests shall be deemed continuing so as to require supplemental responses if Charter or its witness receives or generates additional information within the scope of these requests between the time of the original response and the close of the record in this proceeding.
4. The term "provide complete and detailed documentation" means:  
  
Provide all data, assumptions, and calculations relied upon. Provide the source of and basis for all data and assumptions employed. Include all studies, reports, and planning documents from which data, estimates, or assumptions were drawn and support for how the data or assumptions were used in developing the projections or estimates. Provide and explain all supporting workpapers.
5. The term "document" is used in its broadest sense and includes, without limitation, writings, drawings, graphs, charts, photographs, phono-records, microfilm, microfiche, computer printouts, correspondence, press releases, handwritten and/or typed notes, records, reports, bills, checks, articles from journals and/or other sources, emails, SMS text messages, blog postings, RSS feeds, web pages, social media postings such as

Facebook and Twitter, and/or other data compilations from which information can be obtained and all copies of such documents that bear notations or other markings that differentiate such copies from the original.

6. If any one of these requests is ambiguous, notify the Department so that the request may be clarified prior to the preparation of a written response.
7. File an original and three copies of the responses with Catrice C. Williams, Secretary of the Department not later than the close of business on Monday, April 21, 2014.

#### Requests

- D.T.C. 1-1 In its FCC Form 1240 for the Town of Hadley, Charter indicates that franchise costs for the projected period are based on a new unexecuted license. Has this renewed license been executed as of the date of these Information Requests? Provide the Department with a copy of the executed agreement, or state the date the license will be signed.
- D.T.C. 1-2 State whether the terms of the new license with the Town of Paxton are consistent with Charter's previous projections, or how the license terms vary from the previous projections.
- D.T.C. 1-3 Referring to its FCC Form 1240 for the Town of Harvard, explain in narrative form why the total franchise related costs are lower in Charter's true-up than its projection from the prior year.
- D.T.C. 1-4 Charter added a channel in February and deleted a channel in July in the communities of Belchertown, Hadley, Chicopee, Brimfield, East Longmeadow, Easthampton, Hampden, Ludlow, Southampton, and Wilbraham. For each community, explain why Charter did not take out the channel movement deletion segment in July when the channel, "Cool TV", was removed from the above systems without a corresponding channel increase.
- D.T.C. 1-5 Referring to its FCC Form 1205, explain what adjustments Charter has made this year to account for the removal of Massachusetts communities found subject to effective competition.
- D.T.C. 1-6 Referring to Schedule C, Line C of Charter's FCC Form 1205, the number of "Converter 3 – Advanced" units has increased from 2,561,194 units in 2012 to 3,485,303 units in its current 2013 filing. Explain in narrative form the reason for the 36% increase of 924,109 units from its previous filing.



## COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF TELECOMMUNICATIONS AND CABLE

### D.T.C. 13-8 Service List

Petition of Charter Communications to establish and adjust the basic service tier programming, equipment and installation rates for the communities served by Charter that are currently subject to rate regulation.

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